

Q Anywhere Diagram

Receiving a Prescription?

See below for pharmacy activation instructions

Is this a new prescription you need today?

Try our new activation solution:
Q-Anywhere



SCAN ME



TEXT

Get in line to
1-833-338-1717



Once your request is submitted, you are free to run some errands, but you will not be able to wait in the pharmacy lobby.

You will receive a notification when your prescriptions are processed. When returning for pick up, you may pick up your prescriptions during normal business hours in the pharmacy lobby.

Hours: Monday - Friday from 8 a.m. – 6 p.m.
Medical Center Pharmacy and Satellite Pharmacy at MCX, depending upon which site you choose for pick up.

Thank you for entrusting us with your care!

Key

Patient

Q Anywhere

Case Answer

Get in line

Please Enter the DOD ID on Military ID card for the Patient Receiving Prescriptions Today

1234567891

Patient Name Added. If this is incorrect please text EDIT. If correct and you would like to request medications for another patient, please enter DOD ID now. If finished text DONE.

Done

Please choose one of the following locations: (Enter 1 or 2 for your pharmacy selection)

1. Medical Center Pharmacy
2. Satellite Pharmacy at MCX

We will process prescriptions entered within the last 14 days.

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You are now checked in as Q000. If your prescription(s) are ready today, we will notify you by text. Otherwise, your prescription(s) will be ready for pick up AFTER 11am on the next duty day and should be picked up within 10 days. *NO NEED TO GET IN LINE AT THE PHARMACY OR CALL TO INQUIRE ABOUT YOUR PRESCRIPTION STATUS*

If medication is not in stock, you will receive this message. Medication is usually ready within three (3) business days.

Your prescription(s) at the Medical Center Pharmacy is out of stock. Please call us after 2-3 business days at 910-450-4171 to check on availability prior to visiting the Pharmacy. Sent on xx Month xx at 0001

If staff has to contact the provider for further clarification of prescription, you will receive this message.

Your prescription is pending confirmation from your doctor's office. We will contact you once it is ready for pick-up. Thank you. Sent on xx Month xx at 0001

Message you receive when your prescription is ready.

Your prescription request is filled and ready for pick-up. Proceed to the pharmacy within the next 10 days. When you arrive in the lobby, choose a 'Return for Pick-up' ticket from the kiosk and wait for your ticket to be called to a pharmacy window. Thank you. Sent on xx Month xx at 0001